



Our Mission at Star City Dental is to save patients pain, time, and money. Before any work is performed, we will discuss treatment and financial options so there are no surprises.

Payment for your portion of the fees, is required on the day services are rendered. We accept cash, personal checks, money orders, Mastercard, Visa, Discover, and Care Credit.

Care Credit is available in our office and provides extended payment plans with prior credit approval.

Emergency clients without insurance, who are new to our office, should expect to pay their portion, in full, upon check-in.

Dental insurance is a contract between the employer and the patient. The extent of coverage varies greatly between plans and sometimes even with a single plan. We only recommend treatment according to our standard of care, regardless of insurance coverage. **ANY BALANCE NOT COVERED BY YOUR DENTAL INSURANCE IS YOUR RESPONSIBILITY.** We will submit your insurance claim as a courtesy for you. If your insurance pays differently than our estimate we will either refund you or the remainder will be due within 30 days of the first statement date.

Appointments are reserved exclusively for you. As a benefit to you, our valued patient, we may offer to move your appointment to an earlier time if an opening should arise. The clinic requires a notice of at least 24 hours if the patient is unable to keep the reserved appointment time. You may be charged for missed appointments or cancellations with less than 24 hours notice. If a patient "no-shows" three appointments, we will move you to a "same-day-only" list.

In the case of separated or divorced parents of minors, who are responsible for a portion of the cost of a child(ren)'s treatment: The parent who brings the child to the appointment is responsible for paying the patient portion on the day of service.

I have read and understand this financial policy.

Printed Name

Signature

Date